

#2/Notice of Appeal

**NOTICE OF APPEAL FROM THE PRIMARY EXAMINER TO  
THE BOARD OF PATENT APPEALS AND INTERFERENCES (Large Entity)**

Docket No.  
EN999079

In Re Application Of: R. F. Gloor et al.

Serial No.  
9/439,310

Filing Date  
11/12/99

Examiner  
James A. Reagan

Group Art Unit  
3621

Invention: BUSINESS METHOD FOR QUALITY ASSURANCE OF SERVICES



TO THE ASSISTANT COMMISSIONER FOR PATENTS:

Applicant(s) hereby appeal(s) to the Board of Patent Appeals and Interferences from the decision of the Primary Examiner dated 7/15/02 finally rejecting Claim(s) 1, 2 and 4

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NOV 25 2002  
**GROUP 3600**

The fee for this Notice of Appeal is: \$320.00

- ☐ A check in the amount of the fee is enclosed.
- ☐ The Commissioner has already been authorized to charge fees in this application to a Deposit Account. A duplicate copy of this sheet is enclosed.
- ☒ The Commissioner is hereby authorized to charge any fees which may be required, or credit any overpayment to Deposit Account No. 09-0457  
A duplicate copy of this sheet is enclosed.

11/20/2002 MGBREM1 00000015 090457 09439310

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*John R. Pivnichny*  
Signature

Dated: 11/14/02

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I certify that this document and fee is being deposited on 11-14-02 with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.

*Georgia Y. Brundage*  
Signature of Person Mailing Correspondence

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Typed or Printed Name of Person Mailing Correspondence

cc: RECORDS